

Parishes Bridge Medical Practice

Date

1st January - 31st
January 2016

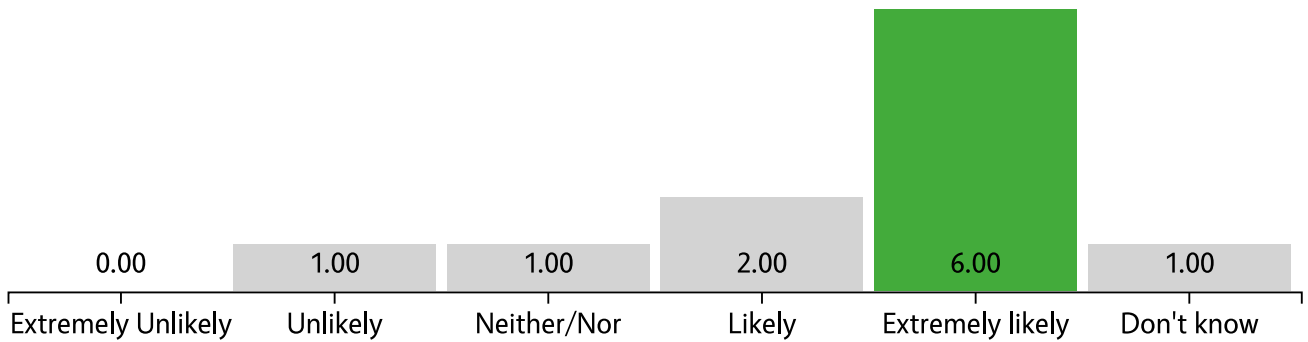
Average score this period



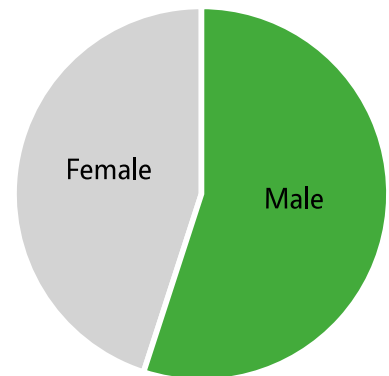
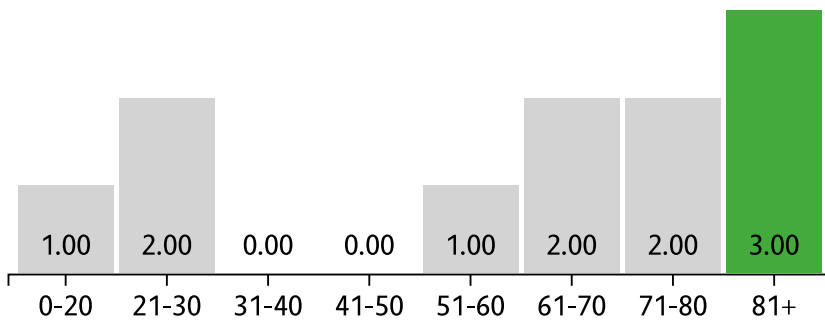
Reviews this period

11

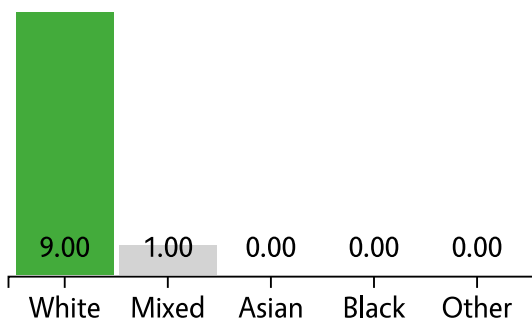
Reviews by score this period



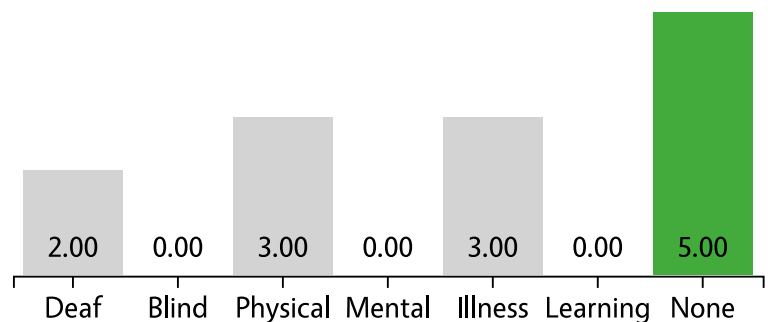
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00	Front desk welcoming, attentive and responsive. Waiting room not congested and tidy. Medical professional punctual, focused and explained the diagnosis clearly.
Cleanliness	5.00	
Staff	5.00	
Appointment	5.00	

Source: online

2

Involvement	5.00	The quality and standard of care is excellent: once you get through the barrier that is the administrative staff. Rude condescending receptionists providing incorrect information, lack of appointments, being referred to the wrong place multiple times due to mistakes by the admin staff, all in all, it's horrendous. If you get to see a Doctor, they are really lovely, thoughtful and helpful.
Cleanliness	5.00	
Staff	1.00	
Appointment	1.00	

Source: online

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

thorough
empathetic

4

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Very impressed to phone & get an appointment the same day.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

For the first time in a long time got through to reception and got an appointment quickly
That was great

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Quick Appointment - Good Information Given.
No Complaints

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

Easy to contact, spoke to doctor within 30 mins of first call via tel.

4

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	1.00

Source: offline

Extremely helpful & is doing something to help which no other doctor has informed me of.

1

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

3

Involvement	2.00
Cleanliness	2.00
Staff	5.00
Appointment	3.00

Source: offline